May 2018 blog

Welcome to another May 2018 blog. I’m not going to tell you anything about GDPR today – more news will follow over the next couple of weeks. I’m enjoying this spell of weather and it is so lovely to see the HYG community garden looking so vibrant. If you have a chance, pop down to the garden area in Machrie and see the work of the HYG participants.

Well today it is all about our success – when I say our I mean Fair Deal.

**Care Inspection:** On Tuesday Ian McLellan arrived at the office for an unannounced inspection. This was the first time we had met Ian – our new inspector. Ian was with us on Tuesday, Wednesday, and today, Friday. He met with support staff while popping in to the office or out in the community working. He visited a number of people that we work with at their homes and caught up with staff team member whilst there. When in the office, he met with members of our leadership team, business support team and HYG team members.

Ian was very impressed by the organisation and he said he was made to feel very welcome wherever he went so thank you to everyone for that.

Ian inspected Fair Deal within the new Care Standards under Care at Home / Housing

I am delighted to let you know that the Organisation has achieved 6's within the two quality themes below:

1. Quality of Care
2. Leadership and Management.

My thanks go to everyone – what a team we are. Keep up the good work.

**IIP Gold**: As you may remember we were assessed within the Investor In People [IIP] Framework on the 10th and 11th of May. We have held the IIP accreditation from 2002 and are assessed every 4 years. The assessor met with around 20 Fair Deal staff representing the organisation. This year we chose to use the new 6th generation IIP framework on an annual review basis. We were recognized at the highest level which is gold. This has been a remarkable journey for us and once again a huge thanks to everyone.

Onwards and upwards – best regards

Ann Marie Docherty

CEO